



Keeping Dacorum clean, safe & green

How and who to report environmental
problems to

Thank you for making your neighbourhood cleaner, safer and greener.

Every day, we are working to keep your neighbourhood clean, safe and green. We have a team of people who clean the streets, cut the grass and look after open spaces such as parks and sports pitches. They work with our Enforcement Officers and the Police to tackle problems such as fly tipping and graffiti.

The environment is everyone's responsibility. Littering and other anti-social behaviour that spoils the environment is against the law. Anyone who is caught can be fined or taken to court.

You can report most issues to us, Hertfordshire County Council or Thames Water that may be affecting your area through the right organisations website.

Report it to us

Most issues can easily be reported to us on www.dacorum.gov.uk/reporting or call us on **01442 228000** and ask for the team listed opposite.

A



ABANDONED VEHICLES
Clean, safe and Green
www.dacorum.gov.uk/reporting

A



ANTI-SOCIAL BEHAVIOUR
Anti-social behaviour
www.dacorum.gov.uk/asb

A



ASSISTED BIN COLLECTION
Waste Services
www.dacorum.gov.uk/reporting

B



BULKY ITEM COLLECTION
Customer Services
customer.services@dacorum.gov.uk

C



CLINICAL/SHARPS WASTE
Waste Services
wsadmin@dacorum.gov.uk

D



DEAD ANIMALS
Clean, safe and Green
www.dacorum.gov.uk/reporting

D



DOG FOULING
Clean, safe and Green
www.dacorum.gov.uk/reporting

D



DRUG RELATED LITTER
Clean, Safe and Green
cleansafegreen@dacorum.gov.uk

F



FLY TIPPING
Environmental Health
www.dacorum.gov.uk/reporting

F



FULL LITTER OR DOG BIN
Clean, Safe and Green
www.dacorum.gov.uk/reporting

G



GRAFFITI
Clean, Safe and Green
www.dacorum.gov.uk/reporting

G



GRASS CUTTING
Clean, Safe and Green
cleansafegreen@dacorum.gov.uk

L



LITTER
Clean, Safe and Green
www.dacorum.gov.uk/reporting

L



LITTER ON PRIVATE LAND
Environmental Health
ecp@dacorum.gov.uk

M



MISSED OR BROKEN BIN
Waste Services
www.dacorum.gov.uk/reporting

N



NOISE COMPLAINTS
Environmental Health
www.dacorum.gov.uk/noise

O



OVERGROWN HEDGES
Clean, Safe and Green
cleansafegreen@dacorum.gov.uk

P



PEST CONTROL
Pest Control
www.dacorum.gov.uk/pestcontrol

S



STRAY, LOST & MISSING DOGS
Dog Warden www.dacorum.gov.uk/dogs
Out of hours call 01525 220383

S



STREET SIGN DAMAGE
Clean, Safe and Green
www.dacorum.gov.uk/reporting

Report it to Hertfordshire County Council

You can report the following issues to Hertfordshire Highways on www.hertfordshire.gov.uk/services/Highways-roads-and-pavements/Report-a-problem or call them on **0300 123 4047**

- Traffic lights
 - Potholes
 - Street lights
 - Blocked drain gullies
-

Report it to Thames Water

You can report the following issues to Thames Water on www.thameswater.co.uk/Help-and-Advice/Report-a-problem or call them on:
Blocked sewers **0800 316 9800**
Water Leaks **0800 714 614**

Thank you for helping to keep our borough clean, safe and green.

You can also report issues to us 24 hours a day:

Through our website
www.dacorum.gov.uk

On Facebook
www.facebook.com/dacorum

On Twitter
www.twitter.com/dacorumBC

Or by emailing our Customer Services team customer.services@dacorum.gov.uk or call them during our usual opening hours on **01442 228000**

You can also report a range of issues through www.fixmystreet.com
