

## FOR RENT PAYMENT



## Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Service User Number **Dacorum Borough Council** 3 8 The Forum, Marlowes Hemel Hempstead Hertfordshire HP1 1DN Direct debit helpline: 01442 228417 Name(s) of Account Holder(s) Bank/Building Society account number **Branch Sort Code** Name and full postal address of your Bank or Building Society Bank/Building Society Address Postcode Reference number

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FOR DACORUM BOROUGH COUNCIL OFFICIAL USE ONLY This is not part of the instruction to your Bank or Building Society.						
Please write your name and address below plus property (house or garage) address if different:						
Please tick choice of date for direct debit to be taken from your account:						
1 st 10 th 21st						
Instruction to your Bank or Building Society						

Please pay Dacorum Borough Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Dacorum Borough Council and if so, details will be passed electronically to my Bank/Building Society.

Signatures			
Date			

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Banks-and Building Societies may not accept Direct Debit Instructions for some-types of-account- - - - -

This guarantee should be detached and retained by the Payer.

## The **Direct Debit** Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Dacorum Borough Council will notify you 14 working days in advance of your account being debited or as otherwise agreed. If you request Dacorum Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Dacorum Borough Council or your bank or building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Dacorum Borough Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.